

For resolution of Complaints (including complaints related to vendors /agencies), customers may contact the Principal Nodal Officer:

Write to Grievance Principal Nodal Officer at:

Mr. Sachin Bora
Principal Nodal Officer,
Reliance Commercial Finance Limited
Reliance Centre,
6th Floor, South Wing,
Off Western Express Highway,
Santacruz East, Mumbai - 400055.
Phone: 022-43036180

Email Id: - rcfl.nodalofficer@relianceada.com

If the concern / dispute is not redressed within a period of one month, the customer may appeal to the Officer-in-Charge of the Regional Office of DNBS of RBI, as required vide RBI Circular DNBR.PD.CC.No 091/03.10.001/2017-18 dated February 23, 2018.

S.No	Centre	Address of the Office of NBFC Ombudsman	Area of Operation
1.	Chennai	C/o Reserve Bank of India Fort Glacis, Chennai 600001 STD Code: 044 Tel No: 25395964 Fax No. 25395488	Tamil Nadu, Andaman & Nicobar Islands, Karnataka, Andhra Pradesh, Telangana, Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry
2.	Mumbai	C/o Reserve Bank of India, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400008	Maharashtra, Goa, Gujarat, Madhya Pradesh, Chhattisgarh, Union Territories of Dadra and Nagar Haveli, Daman and Diu
3.	New Delhi	C/o Reserve Bank of India Sansad Marg, New Delhi – 110001 STD Code: 011 Tel No. 23724856 Fax No. 23725218	Delhi, Uttar Pradesh, Uttarakhand, Haryana, Punjab, Union Territory of Chandigarh, Himachal Pradesh, Rajasthan and State of Jammu and Kashmir
4.	Kolkata	C/o Reserve Bank of India 15, Netaji Subhash Road, Kolkata – 700001 STD Code: 033 Tel No. 22304982 Fax No. 22305899	West Bengal, Sikkim, Odisha, Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, Tripura, Bihar and Jharkhand